

Frequently Asked Questions

Coronavirus Questions and Guidance:

- US Government Website: <https://www.coronavirus.gov/>
- CDC website – <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- SC DHEC website – <https://scdhec.gov/infectious-diseases/viruses/coronavirus-disease-2019-covid-19> or call 855-472-3432

Health questions:

- MUSC – free COVID-19 Free telehealth screening, enroll in <https://campaigns.muschealth.org/virtual-care/index.html> or 843-261-5940
- Roper St Francis – Free COVID-19 telehealth screening, visit <https://www.rsfn.com/virtualcare/> Alternatively, ask a Nurse at (843) 549-4275.
- Trident –free COVID-19 “Consult-A-Nurse” helpline, at 843-797-3463

Trident United Way

Trident United Way’s offices remain open during the COVID-19 pandemic. The Rivers Avenue Administrative Offices are closed to the public, however the office remains open to respond to questions, concerns, and needs of the community – (803) 740-9000. Our 211 help line remains open. *This resource will be vital in the coming weeks and months as individuals affected financially by COVID-19 seek financial assistance. Should you or your representatives receive questions about non-emergency needs for food, clothing, household items, or housing during or following the COVID-19 pandemic, direct them to our 211 help line, or to <https://sc211.org>.*

North Charleston Citizen Information Line telephone number: 843-740-5883 or 843-740-5887

Other Citizen Information Lines:

- Charleston County 843-746-3900
- Dorchester County 843-832-0393 or 843-563-0393
- Berkeley County 843-719-4800

Current North Charleston Operations:

- Trash and garbage pick-up will continue as scheduled. Garden Debris every other week
- Police will continue to operate normally with no reduction in services.
- Fire will continue to operate normally with no reduction in services, however, all public events and stations visits are cancelled until further notice.
- All senior centers are closed.
- All North Charleston Coliseum, Performing Arts Center, and Convention Center cancelled

Prepared by: Coosaw Creek Disaster Preparedness Committee (updated 1 April 2020)